

COMMUNITY Action!

October 4, 2012

Paul Keyes
Victory Energy Solutions
One Hartford Square, 16-206
New Britain, CT 06052

To Whom It May Concern:

Community Action of the Franklin, Hampshire, and North Quabbin Regions (CA) has worked with Paul Keyes and Victory Energy Solutions for the past year and a half on energy efficiency projects in Western Massachusetts. Victory Energy Solutions has always delivered high quality work and excellent customer service to the households we serve.

They have consistently met or exceeded quality standards and have been prompt and accurate with any required paperwork. CA has collaborated with Victory Energy Solutions using funds from various sources such as the American Reinvestment and Recovery Act (ARRA), federal Department of Energy Weatherization Assistance Program (DOE WAP), and demand side efficiency funds provided by Northeast Utilities and National Grid.

The organizational structure of Victory Energy Solutions has helped lead to a successful integration into the needs of CA, and all of our various funding sources. We continue to work with Victory Energy Solutions and look forward to this ongoing collaboration.

Sincerely,



Peter Wingate
Energy Director
Community Action
393 Main Street
Greenfield, MA 01301